<u>KERAMOS</u>

TILE & STONE

FREQUENTLY ASKED QUESTIONS (F.A.Q.S) AUGUST- 2022

TABLE OF CONTENTS

I	GENERAL
II	KERAMOS DUBLIN SERIES - ANTIQUE MATTE HERITAGE TILES
III	KERAMOS AZUL SERIES-HANDMADE TILES
IV	KERAMOS CLAY PAVERS SERIES
V	KERAMOS DECORATIVE TILES
VI	KERAMOS ANTIQUESTONE
VII	KERAMOS MOSAIC SERIES
VIII	KERAMOS CONTEMPORARY CLADDING
IX	KERAMOS YAMU SANDWASH
Х	KERAMOS AZUL CERAMIC SUN BREAKERS / JALIS
XI	KERAMOS SICILIA CERAMIC TILES WITH TERRAZZO LOOK
XII	FLEXSTONE SERIES

I.GENERAL

Q.1 When was KERAMOS Established?

Ans. Established in 1981, KERAMOS, has over the years introduced a wide variety of designs for tiles and stone products, that are hand crafted and hand decorated. The beautiful color variations seen in KERAMOS designs is a unique aspect, which distinguishes them from other tiles available

Q.2. What distinguishes Keramos from other tile manufacturers?

Ans. The U.S.P (Unique Selling Point) of KERAMOS is that all products are customized, and produced only on order. Therefore, the product range is very extensive. At present there are over 1000 products / designs. All these can be produced in many sizes, colors, finishes etc.

Q.3 What is the delivery time for KERAMOS products.

Ans. The delivery / production time for KERAMOS products is approx 6-8 weeks.

Q.4 What is the price range of KERAMOS products:

Ans. The price range is approx Rs. 355/-per sqft Onwards.

Q.5 In which cities are KERAMOS tiles available. :

Ans. At present KERAMOS has showroom / Dealers in New Delhi, Mumbai, Pune , Ahmedabad, Bangalore , Goa, Nagpur, Hyderabad, Indore, Surat, Lucknow, Vadodara, Coimbatore, Panchkula, Navi Mumbai, Kolkata

Q. 6 Are KERAMOS tiles exported.

Ans. Yes, KERAMOS tiles are exported to many countries in America, Europe, Asia Etc. All KERAMOS products are of international quality.

II. KERAMOS DUBLIN SERIES ANTIQUE MATTE HERITAGE TILES.

Q.1) How many designs are available in Dublin Series?

Ans. At present approx 132 designs are available. These designs can be made in any colors of the Dublin Color Chart.

Q.2) How many sizes are available in Dublin Series?

Ans. Dublin series is available in sizes 6"x6", 8"x 8", 12"x 12", 3"X12", 4"x12", 6"x12"

Q.3) How is Dublin Series installed?

Ans. Please refer to detailed instructions for installation & maintenance: http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can Dublin Series be used?

Ans. Dublin series can be used on Indoor / Outdoor Walls & Floors, except driveways / Parking areas.

Q.5) What is the Price of Dublin Series?

Ans.The Dublin Series are available at Rs. 355/- Sqft onwards plus 18% extra (Ex-Delhi).

Q.6) What is the delivery period of Dublin Series?

Ans. The standard delivery period for Dublin Series is upto 6 weeks. For quantities above 2000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in Dublin Series?

Ans. Yes, Customized designs and shapes are possible in Dublin Series.

Q.8) What is the development time for custom designs in Dublin Series?

Ans. The development time required for Dublin Series is 8 weeks.

Q.9) What is the minimum quantity for custom design?

Ans. Require 200 sqft minimum for each design / Size

Q.10) What is the thickness of Dublin Series tiles?

Ans. The standard thickness of Dublin Series tiles is 7-9mm.

Q.11) Are Dublin Series tiles anti-slip?

Ans. Dublin Series Tiles are made with Antique Matte Glaze which is non-skid, and anti slip.

Q.12) Are Dublin Series tiles Porous?

Ans. The surface of the Dublin Series is non-porous and stain resistant.

Q.13). What colors are available in Dublin series?

Ans. Dublin Series designs can be done in all colors of the Dublin Series Color Chart.

Q.14). Can Dublin series be used in commercial areas?

Ans. Yes. Dublin Series is recommended for all types of Flooring like commercial, Residents, retails, Restaurant except the Driveway/ Parking area

.

III.KERAMOS AZUL SERIES-HANDMADE TILES

Q.1) How many designs are available in Azul Series Tiles?

Ans. At present approx 150 designs are available. These designs can be made in any colors of the Azul Color Chart.

Q.2) How many sizes are available in Azul Series Tiles?

Ans. There are many sizes and shapes available in Azul Handmade Tiles. Please see the entire range at http://www.keramosindia.com/products.asp?catid=7.

Q.3) How is AZUL Series installed?

Ans. Please refer to detailed instructions for installation & maintenance :

http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can Azul Series Tiles be used?

Ans. Azul Series are recommended for Swimming Pools, Water Bodies, private residences bathroom floors, only. They are not recommended for high traffic, commercial area floors.

Q.5) What is the Price of Azul Series Tiles?

Ans. The Azul Series Tiles are available at Rs. 675/- to Rs.1685/- Sqft Plus GST 18% extra (Ex-Delhi).

Q.6) What is the delivery period of Azul Series Tiles?

Ans. The standard delivery period for Azul Series is 6 weeks. For quantities above 1000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in Azul Series Tiles?

Ans. Yes, Customized designs and shapes are possible in Azul Series Tiles, subject to technical feasibility. Please check with Delhi Keramos showroom.

Q.8) What is the development time for custom designs in Azul Series Tiles?

Ans. The development time is 6 weeks.

Q.9) What is the thickness of Azul Series tiles?

Ans. The standard thickness of Azul Series tiles is 10-12mm.

Q.10) Are Azul Series tiles anti-slip?

Ans. No, Azul Series Tiles are glossy and NOT anti-skid.

Matte Series are also available, which are anti- skid.

Q.11) Are Azul Series tiles Porous?

Ans. The surface glaze of the Azul Series is non-porous.

Q.12) What colors are available in Azul Series Tiles?

Ans. Azul Series Tiles designs can be done in 40 colors of the Azul Series Tiles Color Chart.

Q 13). Can Azul Series Tiles be used in commercial areas?

Ans. Azul Series Tiles are recommended for Swimming Pools, Water Bodies, and private residence bathroom floor, only. They are not recommended for heavy traffic, commercial area floors.

KERAMOS TILE & STONE

Specifications for Azul Series Handmade' Tiles:

Sr. no	Parameters	Specification
1	Product	Handmade Tile
2	Basic Material of Body	Clay
3	Application	Wall and Floor
4	Pieces per Sq. Ft.	Depend upon Design.
5	Size	Depend upon Design.
6	Finishes	Glossy & Matte
7	Thickness	10mm ± 0.5mm
8	Water absorption	15% Approx.
9	Body	White Clay
10	Body Firing	1100° C
11	Glaze Firing	1080° C
12	UV Resistant	Yes
13	Color Variation	Yes
14	Effect	Crackle on glossy finish only

Features of Keramos Handmade Tiles:

- Please note carefully Variations in color, shade, surface texture and size and thickness +2mm are natural characteristics of all KERAMOS products and should be expected.
- 2. All Handmade tiles, are Handcrafted and /or Kilnfired. They will have color variation from lot to lot, and also within the lot.
- 3. Laying can be done using 3mm to 6mm grout. Good for water bodies
- 4. High fired Glaze is UV resistant and will not fade in sunlight
- 5. Low water absorption means high strength so tile will not fade or warp.
- 6. This is a Handmade made tile so it has got color/size variation, high strength, no danger of convexity, concavity or breakage.

Production Process for Keramos 'Azul Series' Handmade tile

Keramos Handmade tiles are produced manually by artisans. The clay mixture for the biscuit is made using a hand press to mold the biscuit into shape. The artisan then uses a pottery kiln to fire the biscuit. Hand pressed and hand cut into various shapes, the Azul series handmade tile is glazed by hand and fired to create a distinctly hand crafted look. The biscuit is then glazed by hand to give it its characteristic handmade look. Using unique molds and dyes we can achieve a plethora of shapes and colors. Craftsmanship and tradition is revived by KERAMOS to give you beautifully handcrafted, high quality tiles for bathrooms, kitchens and swimming pools, with a sophisticated color palette and unique shapes.

IV.KERAMOS CLAY PAVERS SERIES

Q.1) How many products are available in Keramos Clay Pavers Series?

Ans. At Present approx five products are available in various sizes:

- 1. Terra Rossa (16 Designs / Shapes)
- 2. Spanish Terra Cotta. (2 Designs)
- 3. Tuscany Terra Cotta. (8 Designs)
- Q.2) How many sizes are available in KERAMOS Clay Pavers Tiles?

Ans. There are many sizes and shapes available in Clay Pavers Tiles. Please see the entire range http://www.keramosindia.com/searchResult.asp

Q.3) How are KERAMOS Clay Pavers Tiles installed?

Ans. Please refer to detailed instructions for installation & maintenance http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can KERAMOS Clay Pavers Tiles be used?

Ans. Clay Pavers Tiles can be used on Indoor / Outdoor, Walls and Floors and Private Driveway/Parking.

- Q.5) What is the Price of KERAMOS Clay Pavers Tiles?
 - 1. Terra Rossa Price is Rs. 425/- to 625 Sqft
 - 2. Spanish Terra Cotta. Price is Rs. 425/- to 625 Sqft
 - 3. Tuscany Terra Cotta. Price is Rs. 625/- Sqft Plus GST 18% Extra(Ex-Delhi).
- Q.6) What is the delivery period of KERAMOS Clay Pavers Tiles?

Ans. The standard delivery period for KERAMOS Clay Pavers Tiles is 6 weeks. For quantities above 1000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in KERAMOS Clay Pavers Tiles?

Ans. Customized design and shapes are NOT possible in Clay Paver Tiles.

Q.8) What is the thickness of Clay Pavers Tiles?

Ans. The thickness of KERAMOS Clay Paver as follow:

Terra Rossa.
 Spanish Terra Cotta.
 The standard thickness of Clay Pavers tiles is 30-40MM.
 The standard thickness of Clay Pavers tiles is 12MM
 Tuscany Terracotta
 The standard thickness of Clay Pavers tiles is 18mm.

Q.9) Are Clay Pavers Tiles Series tiles anti-slip?

Ans. Yes, KERAMOS Clay Pavers tiles are Anti- Slip.

Q.10) Are Clay Pavers Tiles Porous?

Ans. The surface of the KERAMOS Clay Paver Series is porous tenax. (Sealer is recommended to reduce the porosity).

Q.11). What colors are available in KERAMOS Clay Pavers Tiles?

Ans.

1. Terra Rossa. Available colors are Ochre, Rust, Rosso.

2. Spanish Terra Cotta. Natural Terracotta Colors

Q.12) Can Clay Pavers Tiles be used in commercial areas?

Ans. Yes, KERAMOS Clay Pavers are recommended for Indoor / Outdoor floors and walls, in commercial and residential driveway areas also.

Q.13) How many colors are available in Keramos TerraRoosa

Ans. 1. Orchre color – 8"x8", 4.5"x9",12"x12",4.5"X4.5"

- 2. Rosso Color 4.5"x9", 4"X13", 8"x8",9"x9"
- 3. **Rust Color -** 6"x6", 4.5"x9",8"x8"

Q.14) What is the minimum quantity required

Ans. 1. Orchre color -500sqft Per Design/ Sizes

- 2. Rust Color 500sqft Per Design/ Sizes
- 3. **Rosso Color** 2000sqft Per Design/ Sizes

V. KERAMOS DECORATIVE TILES

Q.1) How many products are available in KERAMOS Decorative Tiles?

Ans. At present approx seventeen products are available.

1	Antalya Series	17	Monza Series
2	Art Deco Minton Series	18	Plaka Series
3	Azulejos Staircase Risers	19	Pottery Glaze Series
4	Cellini Series	20	Rafael Series
5	Regina Series	21	Samarkand Series
6	Game Series	22	Signage Series
7	La-Scala Series	23	Simplon Series
8	Xintiandi Series	24	Dublin Antique Matte
9	Eon Series	25	Flexstone Series
10	Listello Series	26	Sicilia Ceramic Tiles Terrazzo Look
11	Palermo Series	27	Cardiff Series
12	Ferrara Series	28	Sanmarco Series
13	Santafe Series	29	Azul Handmade
14	Argento Series	30	Arctic Series
15	Amalfi Series	31	Portrait Series
16	Luna Series		

Q.2) How many sizes are available in KERAMOS Decorative Tiles?

Ans. There are many sizes and shapes available in Decorative Series Tiles. Please see the entire range at http://www.keramosindia.com/moreProductsinRange.asp?id=148

Q.3) How are KERAMOS Decorative Tiles Series installed?

Ans. Please refer to detailed instructions for installation & maintenance:

http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can KERAMOS Decorative Tiles Series be used?

Ans. KERAMOS Decorative Tiles can be used for bathrooms, kitchens, feature walls and facades, and also borders. Inserts trims and accents

Q.5) What is the Price of KERAMOS Decorative Tiles Series?

Ans. Available at Rs. 355/- to 1,050/- Sqft Plus 18% Gst extra.(Ex-Delhi).

Q.6) What is the delivery period of KERAMOS Decorative Tiles Series?

Ans. The standard delivery period for KERAMOS Decorative Tiles is 6 weeks. For quantities above 1000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in KERAMOS Decorative Tiles Series?

Ans. Yes. Please check with Keramos Delhi showrooms.

Q.8) What is the development time for custom designs in Decorative Tiles Series?

Ans. The development time is 8 weeks. Please check with Keramos Delhi showrooms.

Q.9) What is the thickness of KERAMOS Decorative Tiles Series tiles?

Ans. The thickness of KERAMOS Decorative Tiles as follow:

1	Antalya Series- 7-9 mm	17	Monza Series-7-9mm	
2	Art Deco Minton Series- 7-9mm	18	Plaka Series-7-9mm	
3	3 Azulejos Staircase Risers- 19 Pott 6mm		Pottery Glaze Series -7-9mm	
4	4 Cellini Series -7-9mm 20 Rafael S		Rafael Series-7-9mm	
5	Regina Series -7-9mm	21	Samarkand Series -7-9mm	
6	Game Series- 7-9mm	22	Signage Series – 7-9mm	
7	La-Scala Series -7-9mm	23	Simplon Series -7-9mm	
8	Xintiandi Series -7-9mm	24	Dublin Antique Matte-7-9mm	
9	9 Eon Series -7-9mm 25 Flexstone -7-9mm		Flexstone -7-9mm	
10	Listello Series -7-9mm	26	Sicilia Ceramic Tiles Terrazzo Look-7-9mm	
11	Palermo Series-7-9mm	27	Cardiff Series 7-9mm	
12	Ferrara Series -7-9mm	28	Sanmarco Series 7-9mm	
13	Santafe Series -7-9mm	29	Azul Handmade -10-12mm	
14	Argento Series-5-21mm	30	Arctic Series 7-9mm	
15	Amalfi Series -7-9mm	31	Portrait Series 7-9mm	
16	Luna Series -7-9mm			

Q10) Are KERAMOS Decorative Tiles Series suitable for floors and walls?

Ans.

1	Antalya Series- Wall only	17	Monza Series-Wall / Floor	
2	Art Deco Minton Series- Wall only	18	Plaka Series- Walls only	
3	Azulejos Staircase Risers- Wall only	19	Pottery Glaze Series- Inside Walls only	
4	Cellini Series- Wall/Floors	20	Rafael Series- Wall / Floor	
5	Luna Series- Wall / Floor	21	Samarkand Series- Wall only	
6		22	Signage Series –walls only	
7	Game Series- Wall/ Floor	23	Simplon Series- walls only	
8	La-Scala Series- Walls only	24	Dublin Antique Matte – Wall / Floor	
9	Xintiandi Series- Wall/ Floor	25	Flexstone - Wall/ Floor	
10	Eon Series – Wall only	26	Sicilia Ceramic Tiles Terrazzo Look- Wall/ Floor	
11	Listello Series – Wall only	27	Cardiff Series - Wall /Floor	
12	Palermo Series - Wall only	28	Sanmarco Series – Wall	
13		29	Azul Handmade (Glossy) – Wall	
	Ferrara Series- Wall / Floor		Azul Handmade (Matte) – Wall/Floor	
14	Santafe Series – Wall only	30	Arctic Series -Wall / Floor	
15	Argento Series- Wall / Floor	31	Portrait Series -Wall	
16	Amalfi Series- Wall / Floor			

Q.11) Are KERAMOS Decorative Tiles Series Porous?

Ans. The surface of KERAMOS Decorative Tiles Series is non- porous.

Q.12). What colors are available in Decorative Tiles Series?

Ans. Please see the following color charts

- 1) Luna / Rafael.
- 2) Cellini.
- 3) Pottery Glaze.
- 4) Dublin Antique Matte
- 5) Regina Series
- 6) Azul Handmade
- 7) Azul Handmade Matte

Q 13). Can Decorative Tiles Series be used in commercial areas?

Ans. KERAMOS Decorative Tiles not recommended for heavy traffic, commercial area floors. Except Xintiandi Series.

VI.KERAMOS ANTIQUESTONE

- Q.1) How many types of stones are available in Antique Stone Series?
- **Ans.** At present 26 colors of stone are available.
- Q.2) How many sizes are available in Antique Stone Series?
- **Ans.** At present only **4"x4"**, **2"x6"**,**3"x9"**, **6"x6"**, **6"x12"**, **8"x8"**,**12"**x**12"** size are available in Antique Stone Series.
- Q.3) How is Antique Stone Series installed?
- **Ans.** Please refer to detailed instructions for installation & maintenance:
- http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf
- Q.4) Where Can Antique Stone Series be used?
- **Ans.** Antique Stone Series can be used on Indoor / Outdoor, Walls & Floors, bathroom walls, terrace, driveway and courtyards, Balconies, Verandahs areas.
- Q5) What is the Price of Antique Stone?
- **Ans.** The Antique Stone Series is available at Rs. 525/- to 1500/-Sqft Plus 18% GST extra.(Ex-Delhi).
- Q.6) Whatis the delivery period of Antique Stone Series?
- **Ans.** The standard delivery period for Antique Stone Series is 6 weeks. For quantities above 1000 sqft, Please check up with Keramos Delhi showroom.
- Q.7) Can customized design and shapes be done in Antique Stone Series?
- **Ans.** Customized designs and shapes are <u>NOT</u> possible in Antique Stone Series.
- Q.8) What is the thickness of KERAMOS Antique Stone Series tiles?
- Ans. The standard thickness of KERAMOS Antique Stone Series tiles is 12-16mm.
- Q.9) Are Antique Stone Series tiles anti-slip?
- **Ans.** The surface of the KERAMOS Antique Stone IS POROUS. (Tenax Sealer is recommended to reduce the porosity).
- Q.10) Are Antique Stone Series tiles Porous?
- **Ans.** Antique Stones are porous but after the application of **TENAX** sealer, porosity can be reduced and maintained very well .

Q.11). What colors are available in Antique Stone Series?

Ans. At present 26 colors are available. Please see the entire range at http://www.keramosindia.com/moreProductsinRange.asp?id=23

Q.12). Can Antique Stone series be used in commercial areas?

Ans. Yes, Antique Stone are recommended for indoor/outdoor floors and walls, in commercial and residential areas.

VII.KERAMOS MOSAIC SERIES

Q.1) How many products are available in KERAMOS Mosaic Series?

Ans.At present approx 48 products are available in KERAMOS Mosaics Series.

Names
1. Agean Paving Series
2. Assissi Paving Series
3. Brick Paving
4. English Paving Series
5. Herringbone Series
6. Imperial Ceramic Paving
7. Lyon Polished Carpet China Mosaic
8. Lyon Polished Stone Carpet
9. Marrakech Mosaic
10. Mirror Mosaic Series
11. Montecarlo Paving
12. Moroccan Lattice Series
13. Mosaic Motiffs
14. Napoli Paving Series
15. Portugese Paving
16. Rhombus Paving Series
17. Roman Paving Series
18. Sinestone Series
19. Small Lattice Series
20. Small Montecarlo Series
21. Stone Roman Mosaic Series
22. Topkapi Paving Series
23. Turkish Paving Series
24. Stainless Steel Mosaic
25. Acapulco Mosaic
26. Ramdom Stome Mosaic
27. Burano Mosaic
28. Ceramic China Mosaic Cellini Olivo
29. Ceramic China Mosaic-Sun, Moon & Sta 30. Ceramic Mosaic Paving Pink
31. Ceramic Mosaic Virginia
32. Ceramic Roman Mosaic, design No-11
33. Ceramic Roman Mosaic, design No-2A
34. Ceramic Roman Mosaic, design No-2B
35. Ceramic Roman Mosaic, Design No-41
36. Croatia Mosaic Paving 37. Fiorano Stone Mosaic Paving
38. Osaka Stone Paving
39. Pacific Stone Mosaic
40. Pyramid Mosaic
41. Soho Ceramic Paving
42. Stone Mosaic Elba Paving
43. Stone Mosaic Fishscale – Giallo 44. STONE MOSAIC PAVING - DURANGO
45. Stone Mosaic Paving - Rhodes

46. Stone Mosaic Paving Calabria	
47. Stone Mosaic Paving Monaco	
48. SYROS Mosaic Paving	

Q.2) How many sizes are available in Mosaic Series?

Ans. There are many sizes and shapes available in Mosaic Series. Please see the entire range http://www.keramosindia.com/products.asp?catid=5

Q.3) How is Mosaic Series Tiles installed?

Ans. Please refer to detailed instructions for installation & maintenance: http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can Mosaic Series be used?

Ans. Mosaic Series can be used bathrooms floors, kitchen backsplashes, lobby areas and bedrooms. Use them as borders, italian marble carpets or on the entire surface to give character to your space.

Q.5) What is the Price of Mosaic Series?

Ans. KERAMOS Mosaic series is available at Rs. 850/- to Rs. 1685/- Sqft

(Motiff Series price is Rs. 3,250/- to Rs. 32,500) Plus 18% GST extra.(Ex-Delhi).

Q.6) What is the delivery period of Mosaic Series?

Ans. The standard delivery period for KERAMOS Mosaic Series is 6 weeks. For quantities above 1000 Sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in Mosaic Series?

Ans. Yes, Customized designs and shapes are possible in Mosaic Series.

Q.8) What is the development time for custom designs in Mosaic Series?

Ans. The development time required for Mosaic Series is 8 weeks .

Q 9) What is the material and thickness of Mosaic Series?

Ans. The material and thickness of KERAMOS Mosaic are as follow.

Name	Thickness	Material
1. Agean Paving Series	7mm	Ceramic
2. Assissi Paving Series	8-10mm	Stone
3. Brick Paving	7mm	Terracotta
4. English Paving Series	4mm	Stone / Ceramic
5. Herringbone Series	6 mm-10mm	Stone / Ceramic
6. Imperial Ceramic Paving	6 mm-10mm	Ceramic
7. Lyon Polished Carpet China Mosaic	6 mm-10mm	Stone
8. Lyon Polished Stone Carpet	6mm	Stone
9. Marrakech Mosaic	6mm	Ceramic
10. Mirror Mosaic Series	7mm	Mirror
11. Montecarlo Paving	6 mm-10mm	Stone
12. Moroccan Lattice Series	6mm	Stone
13. Mosaic Motiffs	7mm	Stone /Ceramic
14. Napoli Paving Series	7mm	Stone / Ceramic
15. Rhombus Paving Series	7mm	Ceramic / Stone
16. Roman Paving Series	7mm	Ceramic / Stone
17. Sinestone Series	6mm	Stone
18. Small Lattice Series	8mm-10mm	Stone
19. Small Montecarlo Series	8mm-10mm	Stone
20. Stone Roman Mosaic Series	6mm,	Stone
21. Topkapi Paving Series	6mm	Ceramic / Stone
22. Turkish Paving Series	0111111	ceranic / Stone
23. Stainless Steel Mosaic	7mm	Ceramic
24. Acapulco Mosaic	4-8mm	Stainless Steel
25. Ramdom Stome Mosaic	7	<u> </u>
26. Burano Mosaic	7mm	Ceramic
27. Ceramic China Mosaic Cellini Olivo	7mm	Ceramic
28. Ceramic China Mosaic-Sun, Moon & Star	7mm	Ceramic
29. Ceramic Mosaic Paving Pink	7mm	Ceramic
30. Ceramic Mosaic Virginia	7mm	Ceramic
31. Ceramic Roman Mosaic, design No-11	7mm	Ceramic
32. Ceramic Roman Mosaic, design No-2A	7mm	Ceramic
33. Ceramic Roman Mosaic, design No-2B	7mm	Ceramic
34. Ceramic Roman Mosaic, Design No-41	7mm	Ceramic
35. Croatia Mosaic Paving	10mm	Ceramic
36. FIORANO Stone Mosaic Paving	6mm	Stone
37. Osaka Stone Paving 38. Pacific Stone Mosaic	6mm	Stone
	6mm 12-15mm	Stone Stone
39. Pyramid Mosaic 40. Soho Ceramic Paving	7mm	Ceramic
To. John Cerannic Faving	/ / / / / / / / / / / / / / / / / / / /	Cerannic

41. Stone Mosaic Elba Paving	6mm	Stone
42. Stone Mosaic Fishscale – Giallo	6mm	Stone
43. STONE MOSAIC PAVING - DURANGO	10-15mm	Stone
44. Stone Mosaic Paving - Rhodes	10-15mm	Stone
45. Stone Mosaic Paving Calabria	6mm	Stone
46. Stone Mosaic Paving Monaco	6mm	Stone
47. SYROS Mosaic Paving	6-10mm	Stone

Q.10) Are KERAMOS Mosaic Series anti-slip?

Ans. Yes, KERAMOS Mosaic Series is Anti- Slip, and can used on the floor.

Q.11) Are Mosaic Series Porous?

Ans. All stone Mosaics are porous. Tenax Sealer is recommended for these.

Q.12). What colors are available in KERAMOS Mosaic Series?

Ans. These are many colors available. For Stone Mosaic please see color chart

http://www.keramosindia.com/moreProductsinRange.asp?id=52.

http://www.keramosindia.com/product-details.asp?id=261&skuid=2205

For Ceramic Color Chart:

http://www.keramosindia.com/moreProductsinRange.asp?id=319

Q.13). Can KERAMOS Mosaic Series be used in commercial areas?

Ans. Yes, KERAMOS stone and ceramic mosaic can be used for commercial floors. All Mosaics can be use for residential floors and walls, commercial walls.

VIII.KERAMOS CONTEMPORARY CLADDING

Q1) How many products are available in KERAMOS Contemporary Cladding?

Ans. At present approx 23 products are available. These are

SL.NO	Product Name
1	Basketweave Series
2	Cultural Brick Series
3	Antique Brick Series
4	FieldStone Series
5	Greatwall Series
6	Ledgerstone Rectangle Series
7	Ledgerstone Square Series
8	Louvrestone Series
9	Matrixstone Series
10	Ripplestone Series
11	Salamanca Series
12	Solidstone Series
13	Splitstone Series
14	Veneerstone Series
15	Wavestone Series
16	Wedgestone Series
17	Ashlarstone
18	Stack Stone
19	Naturalstone
20	Azul Terra Rossa Cladding
21	Pebbleface Cladding

Q2) How many sizes are available in KERAMOS Contemporary Cladding?

Ans. There are many sizes and shapes available in KERAMOS Contemporary Cladding. Please see the entire range at http://www.keramosindia.com/products.asp?catid=4.

Q3) How are KERAMOSKERAMOS Contemporary Cladding Series installed?

Ans. Please refer to detailed instructions for installation & maintenance: http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf

Q4) Where Can KERAMOS Contemporary Cladding Series be used?

Ans. These can be used only for interior walls and exterior walls.

Q5) What is the Price of KERAMOS Contemporary Cladding?

Ans. The KERAMOS Contemporary Cladding is available at Rs. 585/- to 1800/- Sqft plus 18% Gst Extra. (Ex-Delhi)

Q6) What is the delivery period of KERAMOS Contemporary Cladding?

Ans.The standard delivery period for KERAMOS Contemporary Cladding is 6 weeks. For quantities above 1000 Sqft, please check up with Delhi Keramos showroom.

Q7) Can customized design and shapes be done in KERAMOS Contemporary Cladding?

Ans. No. Customized designs and shapes are not possible in KERAMOS Contemporary Cladding.

Q.8) What is the thickness of KERAMOS Contemporary Cladding?

Ans. The thickness of KERAMOS Contemporary Cladding is 7mm to 25mm.

Q.9) Are KERAMOS Contemporary Claddings suitable for floors and walls?

Ans. KERAMOS Contemporary Cladding is suitable ONLY for interior and exterior walls.

Q10) Are KERAMOS Contemporary Claddings Porous?

Ans. Some KERAMOS Contemporary Cladding are porous. For these tenax sealers are recommended. Please check with Delhi Keramos showroom.

Q11). What colors are available in KERAMOS Contemporary Cladding?

Ans. There is a wide variety of natural stone color ad ceramic tile colors available. Please see the entire range at http://www.keramosindia.com/products.asp?catid=4.

Q 12). Can KERAMOS Contemporary Cladding be used in commercial areas?

Ans. Yes, KERAMOS Contemporary Cladding can be used in residential and commercial areas.

IX.KERAMOS YAMU SANDWASH

Q.1) How is KERAMOS Yamu Sandwash supplied?

Ans.The raw materials for KERAMOS Yamu Sandwash are supplied in bags. These are mixed at Site, and applied in-situ by the expert KERAMOS installation team.

Q.2) How many sizes are available in KERAMOS YamuSandwash?

Ans. The maximum panel size of KERAMOS Yamu Sandwash is 1 metre x1metre.

Q.3) Can KERAMOS Yamu Sandwash be installed by local Contractors?

Ans. NO. This is installed only by the KERAMOS team. Please contact Delhi Keramos showroom for details of site and base preparation.

Q.4) Where can KERAMOS Yamu Sandwash Series be used?

Ans. KERAMOS Yamu Sandwash can be used for Walls and Floors, Balconies/ Walkways/ Courtyards/ Pool Decks. Excellent for Plaza's, Resorts, Walkways, Clubs and Hotels.Can be molded seamlessly to fit risers, stairs or planters, garden furniture. Not suitable for driveways, parking and vehicular traffic. ONLY for pedestrian traffic.

Q.5) What is the Price of KERAMOS Yamu Sandwash Series?

Ans. Available at Rs. 280/- Sqft Ex-Delhi plus 18 % GST extra. This includes supply and installation. For outstation enquiries, please send details to Keramos Delhi Showroom. Base mater charges Rs.120/-Sqft, oubtatim & other Charges extra

Q.6) What is the delivery period of KERAMOS Yamu Sandwash Series?

Ans. The standard Delivery and Installation period for KERAMOS Yamu sandwash is 6 weeks. For quantities above 2000 sqft, please check up with Keramos Delhi Showroom.

Q.7) Can customized design, shapes and color combinations be done in Yamu Sandwash Series?

Ans.YES. Geometric shape panels like rectangles, hexagon etc can be developed, and also custom colors.

Q.8) What is the development time for custom designs in Yamu Sandwash Series?

Ans. The development time is 8 weeks.

Q 9) What is the thickness of KERAMOS Yamu Sandwash Series tiles?

Ans. The thickness of KERAMOS Yamu Sandwash is 12mm(i.e Sub -base cement mortar at 12mm below finished level).

Q.10) Are KERAMOS Yamu Sandwash Series suitable for interiors and exterior walls?

Ans. YES. KERAMOS Yamu Sandwash Series suitable for interior and exterior floors, and walls for facades, boundary walls etc.

Q.11) Is Yamu Sandwash Porous?

Ans. The surface of the KERAMOS Yamu Sandwash is porous. It is not suitable for restaurant, kitchen flooring.

Q.12). What stone colors are available in Yamu Sandwash Series?

Ans. Following stone colors are available in Keramos Yamu Sandwash Series.

Aosta (Dark Green) ,Bianco (White), Imola (Maroon) , Chianti (Red), Giallo (Yellow), Corfu (Beige) , Grey. Further, any combinations of these stone colors are possible, in any percentage.

Q.13). Can YamuSandwashSeries be used in commercial areas?

Ans. KERAMOS YamuSandwash can be used for pedestrian areas in commercial area projects.

Q.14) Is there are minimum order quantity for KERAMOS Yamu Sandwash.

Ans. Yes, for Delhi/ NCR, it is 2000 Sqft. For outstation it is 2000 and above Sqft.

X.KERAMOS AZUL CERAMIC SUN BREAKERS / JALIS

- Q.1) How many types of Designs are available in Azul Ceramic Sun Breakers / Jalis?
- **Ans.** At present 9 types of designs are available.
- Q.2) How many sizes are available in Azul Ceramic Sun Breakers / Jalis?
- **Ans.** At present 2"x6", 2.5" X6", 6"x6", 8"x8" size are available in Azul Sun Breakers / Jalis.
- Q.3) How are Azul Ceramic Sun Breakers / Jalis installed?
- **Ans.** Please refer to detailed instructions for installation & maintenance http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf
- Q.4) Where Can Azul Ceramic Sun Breakers / Jalis be used?

Ans. Azul Ceramic Sun Breakers / Jalis are perforated ceramic walls, that can be erected to create a see through partition between two spaces, where there is free airflow. These are useful for:

- a) Sunbreaker facades for buildings.
- b) Verandah walls.
- c) Courtyard walls.
- d) Balcony walls.
- e) Kitchen/ dinning partitions.
- f) Retail spaces partitions.
- g) Partition between swimming pool / changing room.
- h) Driveway / Garden walls.
- i) Porch walls.
- j) Parking area walls.
- k) Hotel lobby partitions.
- I) Bar Counters.
- m) Restaurant Partitions
- Q.5) What is the Price of Azul Ceramic Sun Breakers / Jalis?

Ans. The Azul Ceramic Sun Breakers / Jalis are available at Rs.185/- to Rs. 325/- Pcs Plus 18%Gst extra.(Ex-Delhi).

Q.6) What is the delivery period of Azul Ceramic Sun Breakers / Jalis Series?

Ans. The standard delivery period for Azul Ceramic Sun Breakers / Jalis is 6 weeks. For quantities above 1000 pcs, please check with Delhi Keramos showroom.

Ans. Customized designs and shapes are possible in Azul Ceramic Sun Breakers / Jalis, depending on technical feasibility and quantity required. Please check with Keramos Delhi Showroom.

Q.8) What is the thickness of KERAMOS Azul Ceramic Sun Breakers /Jalis?

Ans. The standard thickness of KERAMOS Azul Ceramic Sun Breakers /Jalis tiles is 10mm.

Q.9) Are Azul Ceramic Sun Breakers / Jalis tiles Porous?

Ans. Yes,

Q.10). What colors are available in Azul Ceramic Sun Breakers / Jalis?

Ans. Azul Ceramic Sun Breakers / Jalis designs can be done in all colors of the Azul Series Tiles Color Chart.

- a) http://www.keramosindia.com/product-details.asp?id=137&skuid=1375
- b) http://www.keramosindia.com/product-details.asp?id=229
- c) http://www.keramosindia.com/product-details.asp?id=230

Q.11). can any designs be made in Azul matte finish also?

Ans. Yes. It's possible as per Azul matte color chart

Q 12). Can Azul Ceramic Sun Breakers Jali be used in commercial areas?

Ans. Yes.

XI.KERAMOS SICILIA CERAMIC TILES WITH TERRAZZO LOOK

Q.1) How many designs are available in SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. At present approx 10 designs are available. These designs can be made in any colors of the Dublin Color Chart.

Q.2) How many sizes are available in SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. Dublin series is available in sizes 6"x6", 8"x 8", 12"x12" and Hexagon 6"X6"and 8"x8", 12"x12", 2'x2'

Q.3) How is SICILIA CERAMIC TILES WITH TERRAZZO LOOK installed?

Ans. Please refer to detailed instructions for installation & maintenance:

http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can Dublin Series be used?

Ans. Dublin series can be used on Indoor / Outdoor Walls & Floors, except driveways / Parking areas.

O.5) What is the Price of SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. The Dublin Series is available at 8"x8",12"x12",2'x2' Rs. 370/- Sqft to Rs.425/- Sqft to 760/- Sqft Plus 18% extra (Ex-Delhi).

Q.6) What is the delivery period of Dublin Series?

Ans. The standard delivery period for Dublin Series is 6 weeks. For quantities above 1000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. Yes, Customized designs and shapes are possible in SICILIA CERAMIC TILES WITH TERRAZZO LOOK .

Q.8) What is the development time for custom designs in SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. The development time required for SICILIA CERAMIC TILES WITH TERRAZZO LOOK is 2 weeks.

Q.9) What is the thickness of SICILIA CERAMIC TILES WITH TERRAZZO LOOK?

Ans. The standard thickness of Dublin Series tiles is 9mm.

Q.10) Are SICILIA CERAMIC TILES WITH TERRAZZO LOOK tiles anti-slip?

Ans. SICILIA CERAMIC TILES WITH TERRAZZO LOOK tile are made with Antique Matte Glaze which is non-skid, and anti slip.

Q.11) Are SICILIA CERAMIC TILES WITH TERRAZZO LOOK tiles Porous?

Ans. The surface of the Dublin Series is non-porous and stain resistant.

Q.12). What colors are available in Dublin series?

Ans. SICILIA CERAMIC TILES WITH TERRAZZO LOOK designs can be done in all colors of the Dublin Series Color Chart.

Q 13). Can SICILIA CERAMIC TILES WITH TERRAZZO LOOK be used in commercial areas?

Ans. Yes. Dublin Series is recommended for all types of Flooring except the Driveway/ Parking areas.

XII. KERAMOS FLEXSTONE SERIES

Q.1) How many designs are available in Flexstone Series?

Ans. At present approx 31 designs are available. These designs can be made in any colors of the Dublin Color Chart.

Q.2) How many sizes are available in Flexstone Series?

Ans. Dublin series is available in sizes 6"x6", 8"x 8", 12"x 12"

Q.3) How is Flexstone Series installed?

Ans. Please refer to detailed instructions for installation & maintenance: http://www.keramosindia.com/pdf/KERAMOS-INSTALLATION-MAINTENENACE-INSTRUCTION-MANUAL-JULY-2022.pdf

Q.4) Where Can Flexstone Series be used?

Ans. Flexstone Series can be used on Indoor / Outdoor Walls & Floors, except driveways / Parking areas.

Q.5) What is the Price of Flexstone Series?

Ans. The Flexstone Series are available at Rs. 525/- Sqft onwards plus 18% extra (Ex-Delhi).

Q.6) What is the delivery period of Flexstone Series?

Ans. The standard delivery period for Flexstone Series is upto 6 weeks. For quantities above 2000 sqft, please check up with Delhi Keramos showroom.

Q.7) Can customized design and shapes be done in Flexstone Series?

Ans. Yes, Customized designs and shapes are possible in Flexstone Series.

Q.8) What is the development time for custom designs in Flexstone Series?

Ans. The development time required for Flexstone Series is 8 weeks.

Q.9) What is the minimum quantity for custom design?

Ans. Require 200 sqft minimum for each design / Size

Q.10) What is the thickness of Flexstone Series tiles?

Ans. The standard thickness of Flexstone Series tiles is 7-9mm.

Q.11) Are Flexstone Series tiles anti-slip?

Ans. Flexstone Series Tiles are made with Antique Matte Glaze which is non-skid, and anti slip.

Q.12) Are Flexstone Series tiles Porous?

Ans. The surface of the Flexstone Series is non-porous and stain resistant.

Q.13). What colors are available in Flexstone series?

Ans. Flexstone Series designs can be done in all colors of the Dublin Series Color Chart.

Q.14). Can Flexstone series be used in commercial areas?

Ans. Yes. Flexstone Series is recommended for all types of Flooring like commercial, Residents, retails, Restaurant except the Driveway/ Parking area