

KERAMOS

TILE & STONE

FREQUENTLY ASKED QUESTIONS (F.A.Q.S)

JANUARYA- 2020

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I.GENERAL

Q.1 When was KERAMOS Established?

Ans. Established in 1981, KERAMOS, has over the years introduced a wide variety of designs for tiles and stone products, that are hand crafted and hand decorated. The beautiful color variations seen in KERAMOS designs is a unique aspect, which distinguishes them from other tiles available

Q.2. What distinguishes Keramos from other tile manufacturers?

Ans.The U.S.P(Unique Selling Point) of KERAMOS is that all products are customized, and produced only on order. Therefore, the product range is very extensive. At present there are over 1000 products / designs. All these can be produced in many sizes, colors, finishes etc.

Q.3 What is the delivery time for KERAMOS products.

Ans. The delivery / production time for KERAMOS products is approx 6-8 weeks.

Q.4 What is the price range of KERAMOS products:

Ans. The price range is approx Rs. 310/- Rs. 785/- per sqft for most products.

Q.5 In which cities are KERAMOS tiles available. :

Ans. At present KERAMOS has showroom / Dealers in New Delhi, Mumbai, Pune , Ahmedabad, Coimbatore, Jaipur , Bangalore , Ludhiana, Goa, Kolkata

Q. 6 Are KERAMOS tiles exported.

Ans. Yes, KERAMOS tiles are exported to many countries in America, Europe, Asia Etc. All KERAMOS products are of international quality.

FREQUENTLY ASKED QUESTIONS (F.A.Q.s)

JANUARY-2020

II. KERAMOS DUBLIN SERIES - ANTIQUE MATTE HERITAGE TILES.

Q1) How many designs are available in Dublin Series?

Ans. At present approx 134 designs are available. These designs can be made in any colors of the Dublin Color Chart.

Q2) How many sizes are available in Dublin Series?

Ans. Dublin series is available in sizes 6"x6", 8"x 8", 12"x12" and Hexagon 6"X6"and 8"x8".

Q3) How is Dublin Series installed?

Ans. Please refer to detailed instructions for installation & maintenance:

<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can Dublin Series be used?

Ans. Dublin series can be used on Indoor / Outdoor Walls & Floors, except driveways / Parking areas.

Q5) What is the Price of Dublin Series?

Ans.The Dublin Series is available at Rs. 320/- Sqft Plus 18% extra (Ex-Delhi).

Q6) What is the delivery period of Dublin Series?

Ans. The standard delivery period for Dublin Series is 6 weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design and shapes be done in Dublin Series?

Ans. Yes, Customized designs and shapes are possible in Dublin Series.

Q8) What is the development time for custom designs in Dublin Series?

Ans. The development time required for Dublin Series is 2 weeks.

Q9) What are charges for custom designs in Dublin Series?

Ans. Development charge of Rs. 1000 per design, in advance, which is adjusted against in the order value.

Q10) What is the thickness of Dublin Series tiles?

Ans. The standard thickness of Dublin Series tiles is 9mm.

Q11) Are Dublin Series tiles anti-slip?

Ans. Dublin Series Tiles are made with Antique Matte Glaze which is non- skid, and anti slip.

Q12) Are Dublin Series tiles Porous?

Ans.The surface of the Dublin Series is non-porous and stain resistant.

Q13). What colors are available in Dublin series?

Ans.Dublin Series designs can be done in all colors of the Dublin Series Color Chart.

Q 14). Can Dublin series be used in commercial areas?

Ans. Yes. Dublin Series is recommended for all types of Flooring except the Driveway/
Parking .

III.KERAMOS AZUL SERIES-HANDMADE TILES

Q1) How many designs are available in Azul Series Tiles?

Ans. At present approx 89 designs are available. These designs can be made in any colors of the Azul Color Chart.

Q2) How many sizes are available in Azul Series Tiles?

Ans. There are many sizes and shapes available in Azul Handmade Tiles. Please see the entire range at <http://www.keramosindia.com/products.asp?catid=7> .

Q3) How is AZUL Series installed?

Ans. Please refer to detailed instructions for installation & maintenance :

<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can Azul Series Tiles be used?

Ans. Azul Series are recommended for Swimming Pools, Water Bodies, private residences bathroom floors, only. They are not recommended for high traffic, commercial area floors.

Q5) What is the Price of Azul Series Tiles?

Ans. The Azul Series Tiles are available at Rs. 575/- to Rs.1685/- Sqft Plus GST 18% extra (Ex-Delhi).

Q6) What is the delivery period of Azul Series Tiles?

Ans. The standard delivery period for Azul Series is 6 weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design and shapes be done in Azul Series Tiles?

Ans. Yes, Customized designs and shapes are possible in Azul Series Tiles, subject to technical feasibility. Please check with KERAMOS Marketing.

Q8) What is the development time for custom designs in Azul Series Tiles?

Ans. The development time is 4 weeks.

Q9) What are charges for custom designs in Azul Series Tiles?

Ans. Mould / Dies can be developed at a cost of Rs. 5000/- per design, in advance, which is adjusted with order value.

Q10) What is the thickness of Azul Series tiles?

Ans. The standard thickness of Azul Series tiles is 10mm.

Q11) Are Azul Series tiles anti-slip?

Ans. No, Azul Series Tiles are glossy and NOT anti-slip.

Q12) Are Azul Series tiles Porous?

Ans. The surface glaze of the Azul Series is non-porous.

Q13). What colors are available in Azul Series Tiles?

Ans. Azul Series Tiles designs can be done in all colors of the Azul Series Tiles Color Chart.

Q 14). Can Azul Series Tiles be used in commercial areas?

Ans. Azul Series Tiles are recommended for Swimming Pools, Water Bodies, and private residence bathroom floor, only. They are not recommended for heavy traffic, commercial area floors.

IV.KERAMOS CLAY PAVERS SERIES

Q1) How many products are available in Keramos Clay Pavers Series?

Ans. At Present approx five products are available:

1. Terra Rossa - (14 Designs)
2. Spanish Terra Cotta. (3 Designs)
3. Faenza Paver. (4 Designs)
4. Tuscany Terra Cotta. (7 Designs)

Q2) How many sizes are available in KERAMOS Clay Pavers Tiles?

Ans. There are many sizes and shapes available in Clay Pavers Tiles. Please see the entire range <http://www.keramosindia.com/products.asp?catid=3>

Q3) How are KERAMOS Clay Pavers Tiles installed?

Ans. Please refer to detailed instructions for installation & maintenance :<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where can KERAMOS Clay Pavers Tiles be used?

Ans. Clay Pavers Tiles can be used on Indoor / Outdoor, Walls and Floors and Private Driveway/Parking.

Q5) What is the Price of KERAMOS Clay Pavers Tiles?

- | | | |
|-------------------------|---|-------------------------|
| 1. Terra Rossa | - | Price is Rs. 310/- Sqft |
| 2. Spanish Terra Cotta. | - | Price is Rs. 310/- Sqft |
| 3. Faenza Paver | - | Price is Rs. 400/- Sqft |
| 4. Tuscany Terra Cotta. | - | Price is Rs. 310/- Sqft |

Plus GST 18% Extra(Ex-Delhi).

Q6) What is the delivery period of KERAMOS Clay Pavers Tiles?

Ans. The standard delivery period for KERAMOS Clay Pavers Tiles is 6 weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design and shapes be done in KERAMOS Clay Pavers Tiles?

Ans. Customized design and shapes are NOT possible in Clay Paver Tiles.

Q8) What is the thickness of Clay Pavers Tiles?

Ans.The thickness of KERAMOS Clay Paver as follow:

- | | |
|-------------------------|---|
| 1. Terra Rossa. | The standard thickness of Clay Pavers tiles is 30-40MM. |
| 2. Spanish Terra Cotta. | The standard thickness of Clay Pavers tiles is 12MM |
| 3. Faenza Paver. | The standard thickness of Clay Pavers tiles is 15-20MM |
| 4. Tuscany Terracotta | The standard thickness of Clay Pavers tiles is 18mm. |

Q 9) Are Clay Pavers Tiles Series tiles anti-slip?

Ans. Yes, KERAMOS Clay Pavers tiles are Anti- Slip.

Q10) Are Clay Pavers Tiles Porous?

Ans.The surface of the KERAMOS Clay Paver Series is porous. (Sealer is recommended to reduce the porosity).

Q11). What colors are available in KERAMOS Clay Pavers Tiles?

Ans.

- | | |
|-------------------------|--|
| 1. Terra Rossa. | Colors are available Ochre, Rust. |
| 2. Spanish Terra Cotta. | Colors is Natural Terracotta |
| 3. Faenza Paver. | Colors are available- Ochre, Terracotta, Dark Brown. |

Q12). Can Clay Pavers Tiles be used in commercial areas?

Ans. Yes, KERAMOS Clay Pavers are recommended for Indoor / Outdoor floors and walls, in commercial and residential areas.

V. KERAMOS DECORATIVE TILES

Q1) How many products are available in KERAMOS Decorative Tiles?

Ans. At present approx seventeen products are available.

1	Antalya Series	17	Luna Series
2	Art Deco Minton Series	18	Monza Series
3	Azulejos Staircase Risers	19	Plaka Series
4	Balinese Series	20	Pottery Glaze Series
5	Cellini Series	21	Rafael Series
6	Ebano Series	22	Samarkand Series
7	Game Series	23	Signage Series
8	La-Scala Series	24	Simplon Series
9	Xintiandi Series		
10	Eon Series		
11	Listello Series		
12	Palermo Series		
13	Ferrara Series		
14	Santafe Series		
15	Argento Series		
16	Amalfi Series		

Q2) How many sizes are available in KERAMOS Decorative Tiles?

Ans. There are many sizes and shapes available in Decorative Series Tiles. Please see the entire range at <http://www.keramosindia.com/products.asp?catid=1>

Q3) How are KERAMOS Decorative Tiles Series installed?

Ans. Please refer to detailed instructions for installation & maintenance :

<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can KERAMOS Decorative Tiles Series be used?

Ans. KERAMOS Decorative Tiles can be used for bathrooms, kitchens, feature walls and facades, and also borders, inserts, trims and accents.

Q5) What is the Price of KERAMOS Decorative Tiles Series?

Ans. Available at Rs. 320 to 825/- Sqft (UDBUD ART RESIN Series Price is Rs. 543/ PC- to Rs. 2980/- Pcs) Plus 18% Gst extra. (Ex-Delhi).

Q6) What is the delivery period of KERAMOS Decorative Tiles Series?

Ans. The standard delivery period for KERAMOS Decorative Tiles is 6 weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design and shapes be done in KERAMOS Decorative Tiles Series?

Ans. Yes. Please check with KERAMOS marketing.

Q8) What is the development time for custom designs in Decorative Tiles Series?

Ans. The development time is 1-2 weeks. Please check with KERAMOS marketing.

Q9) What are charges for custom designs in Decorative Tiles Series?

Ans. The charges are Rs. 1000/- per design, which is adjusted with the order value.

Q10) What is the thickness of KERAMOS Decorative Tiles Series tiles?

Ans. The thickness of KERAMOS Decorative Tiles as follows:

1	Antalya Series- 9mm	17	Luna Series- 7mm
2	Art Deco Minton Series- 7mm	18	Monza Series-8mm
3	Azulejos Staircase Risers- 6mm	19	Plaka Series-7mm
4	Balinese Series- 10mm	20	Pottery Glaze Series-7mm
5	Cellini Series- 7mm	21	Rafael Series-10mm
6	EbanoSeries- 7mm	22	Samarkand Series- 9mm
7	Game Series- 7-9mm	23	Signage Series - 6mm
8	La-Scala Series- 7mm	24	Simplon Series- 7mm
9	Xintiandi Series-15mm		
10	Eon Series- 6mm		
11	Listello Series-7mm		
12	Palermo Series-7-9mm		
13	Ferrara Series-9mm		
14	Santafe Series-6mm		
15	Argento Series-5-21mm		
16	Amalfi Series-7mm		

Q11) Are KERAMOS Decorative Tiles Series suitable for floors and walls?

Ans.

1	Antalya Series- Wall only	17	Luna Series- Wall / Floor
2	Art Deco Minton Series- Wall only	18	Monza Series-Wall / Floor
3	Azulejos Staircase Risers- Wall only	19	Plaka Series- Walls only
4	Balinese Series- only for wall only	20	Pottery Glaze Series- Walls only
5	Cellini Series- Wall/Floors	21	Rafael Series- Wall / Floor
6	Ebano Series- Wall / Floors	22	Samarkand Series- Wall only

7	Game Series- Wall/ Floor	23	Signage Series -walls only
8	La-Scala Series- Walls only	24	Simplon Series- walls only
9	Xintiandi Series- Wall/ Floor		
10	Eon Series – Wall only		
11	Listello Series – Wall only		
12	Palermo Series – Wall only		
13	Ferrara Series- Wall / Floor		
14	Santafe Series – Wall only		
15	Argento Series- Wall / Floor		
16	Amalfi Series- Wall / Floor		

Q12) Are KERAMOS Decorative Tiles Series Porous?

Ans. The surface of KERAMOS Decorative Tiles Series is non- porous.

Q13). What colors are available in Decorative Tiles Series?

Ans. Please see the following color charts

- 1) Luna / Rafael.
- 2) Cellini .
- 3) Pottery Glaze.

Q 14). Can Decorative Tiles Series be used in commercial areas?

Ans. KERAMOS Decorative Tiles not recommended for heavy traffic, commercial area floors.
Except Xintiandi Series.

VI.KERAMOS ANTIQUESTONE

Q1) How many types of stones are available in Antique Stone Series?

Ans. At present 26 types of stone are available.

Q2) How many sizes are available in Antique Stone Series?

Ans. At present only 4"x4" size are available in Antique Stone Series.

Q3) How is Antique Stone Series installed?

Ans. Please refer to detailed instructions for installation & maintenance :

<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can Antique Stone Series be used?

Ans. Antique Stone Series can be used on Indoor / Outdoor, Walls & Floors, kitchen, bathroom, terrace, driveway and courtyards, Balconies, Verandahs areas.

Q5) What is the Price of Antique Stone?

Ans.The Antique Stone Series is available at Rs. 320/- to 855/-Sqft Plus 18% GST extra.(Ex-Delhi).

Q6) What is the delivery period of Antique Stone Series?

Ans. The standard delivery period for Antique Stone Series is 6 weeks. For quantities above 1000 sqft, Please check up with Keramos marketing.

Q7) Can customized design and shapes be done in Antique Stone Series?

Ans.Customized designs and shapes are NOT possible in Antique Stone Series.

Q 8) What is the thickness of KERAMOS Antique Stone Series tiles?

Ans. The standard thickness of KERAMOS Antique Stone Series tiles is 9mm.

Q 9) Are Antique Stone Series tiles anti-slip?

Ans. The surface of the KERAMOS Antique Stone IS POROUS.(Sealer is recommended to reduce the porosity).

Q10) Are Antique Stone Series tiles Porous?

Ans.The surface of the Dublin Series is non-porous and stain resistant.

Q11). What colors are available in Antique Stone Series?

Ans.At present 26 colors are available. Please see the entire range at <http://www.keramosindia.com/moreProductsInRange.asp?id=23>

Q 12). Can Antique Stone series be used in commercial areas?

Ans. Yes, Antique Stone are recommended for indoor/outdoor floors and walls, in commercial and residential areas.

VII.KERAMOS MOSAIC SERIES

Q1) How many products are available in KERAMOS Mosaic Series?

Ans.At present approx 26 products are available in KERAMOS Mosaics Series.

Names

1. Agean Paving Series
2. Assissi Paving Series
3. Brick Paving
4. English Paving Series
5. Herringbone Series
6. Imperial Ceramic Paving
7. Lyon Polished Carpet China Mosaic
8. Lyon Polished Stone Carpet
9. Marrakech Mosaic
10. Mirror Mosaic Series
11. Montecarlo Paving
12. Moroccan Lattice Series
13. Mosaic Motiffs
14. Napoli Paving Series
15. Portugese Paving
16. Quinta Series
17. Rhombus Paving Series
18. Roman Paving Series
19. Sinestone Series
20. Small Lattice Series
21. Small Montecarlo Series
22. Smalti Mosaic Series
23. Stone Roman Mosaic Series
24. Topkapi Paving Series
25. Turkish Paving Series
26. Stainless Steel Mosaic

Q2) How many sizes are available in Mosaic Series?

Ans. There are many sizes and shapes available in Mosaic Series . Please see the entire range

<http://www.keramosindia.com/products.asp?catid=5>

Q3) How is Mosaic Series Tiles installed?

Ans. Please refer to detailed instructions for installation & maintenance
:<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can Mosaic Series be used?

Ans. Mosaic Series can be used bathrooms floors, kitchen backsplashes, lobby areas and bedrooms. Use them as borders, italian marble carpets or on the entire surface to give character to your space.

Q5) What is the Price of Mosaic Series?

Ans. KERAMOS Mosaic series is available at Rs. 330/- to Rs. 3742/- Sqft (Motiff Series price is Rs. 3,680/- to Rs. 36,545) Plus 18% GST extra.(Ex-Delhi).

Q6) What is the delivery period of Mosaic Series?

Ans.The standard delivery period for KERAMOS Mosaic Series is 6 weeks. For quantities above 1000 Sqft, please check up with Keramos Marketing.

Q7) Can customized design and shapes be done in Mosaic Series?

Ans. Yes, Customized designs and shapes are possible in Mosaic Series.

Q8) What is the development time for custom designs in Mosaic Series?

Ans. The development time required for Mosaic Series is 2 weeks .

Q9) What are charges for custom designs in Mosaic Series?

Ans. Development charge of Rs. 1000 per design, in advance, which is adjusted against in the order value.

Q10) What is the material and thickness of Mosaic Series?

Ans.The material and thickness of KERAMOS Mosaic are as follow.

Name	Thickness	Material
1. Agean Paving Series	7mm	Ceramic
2. Assissi Paving Series	8-10mm	Stone
3. Brick Paving	7mm	Terracotta
4. English Paving Series	4mm	Porcelain
5. Herringbone Series	7mm	Stone / Ceramic
6. Imperial Ceramic Paving	6mm	Ceramic
7. Lyon Polished Carpet China Mosaic	8-10mm	Stone
8. Lyon Polished Stone Carpet	6mm	Stone
9. Marrakech Mosaic	6mm	Ceramic
10. Mirror Mosaic Series	7mm	Mirror
11. Montecarlo Paving	10-15mm	Stone
12. Moroccan Lattice Series	6mm	Stone
13. Mosaic Motiffs	7mm	Stone / Ceramic
14. Napoli Paving Series	7mm	Stone / Ceramic
15. Portugese Paving	10 mm	Porcelain
16. Quinta Series	7mm	Ceramic
17. Rhombus Paving Series	7mm	Ceramic / Stone
18. Roman Paving Series	7mm	Ceramic / Stone
19. Sinestone Series	6mm	Stone
20. Small Lattice Series	10-15mm	Stone
21. Small Montecarlo Series	10-15mm	Stone
22. Smalti Mosaic Series	8mm	Glass
23. Stone Roman Mosaic Series	6mm,	Stone
24. Topkapi Paving Series	6mm	Ceramic / Stone
25. Turkish Paving Series	7mm	Ceramic
26. Stainless Steel Mosaic	4-8mm	Stainless Steel

Q11) Are KERAMOS Mosaic Series anti-slip?

Ans. Yes, KERAMOS Mosaic Series is Anti- Slip, and can used on the floor.

Q12) Are Mosaic Series Porous?

Ans. All stone Mosaics are porous. Sealer is recommended for these.

Q13). What colors are available in KERAMOS Mosaic Series?

Ans. These are many colors available. For Stone please see color chart
<http://www.keramosindia.com/moreProductsinRange.asp?id=52>. For Ceramic Color Chart
<http://www.keramosindia.com/moreProductsinRange.asp?id=149>

Q 14). Can KERAMOS Mosaic Series be used in commercial areas?

Ans. Yes, KERAMOS stone and porcelain mosaic can be used for commercial floors. All Mosaics can be used for residential floors and walls, commercial walls.

VIII.KERAMOS CONTEMPORARY CLADDING

Q1) How many products are available in KERAMOS Contemporary Cladding?

Ans. At present approx 23 products are available. These are

SL.NO	Product Name
1	Basketweave Series
2	Cultural Brick Series
3	Eurostone Series
4	FieldStone Series
5	Greatwall Series
6	Ledgerstone Rectangle Series
7	Ledgerstone Square Series
8	Louvrestone Series
9	Matrixstone Series
10	Ripplestone Series
11	Salamanca Series
12	Solidstone Series
13	Splitstone Series
14	Veneerstone Series
15	Wavestone Series
16	Wedgestone Series
17	AngleStone Series
18	Naturalstone
19	Ashlarstone
20	Azul Terra Rossa Cladding
21	Castellon Cladding
22	Randomstone
23	Pebbleface Cladding

Q2) How many sizes are available in KERAMOS Contemporary Cladding?

Ans. There are many sizes and shapes available in KERAMOS Contemporary Cladding. Please see the entire range at <http://www.keramosindia.com/products.asp?catid=4>.

Q3) How are KERAMOSKERAMOS Contemporary Cladding Series installed?

Ans. Please refer to detailed instructions for installation & maintenance: <http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can KERAMOS Contemporary Cladding Series be used?

Ans. These can be used only for interior walls and exterior walls.

Q5) What is the Price of KERAMOS Contemporary Cladding?

Ans.The KERAMOS Contemporary Cladding is available at Rs. 310/- to 2300/- Sqft plus 18% Gst Extra. (Ex-Delhi)

Q6) What is the delivery period of KERAMOS Contemporary Cladding?

Ans.The standard delivery period for KERAMOS Contemporary Cladding is 6 weeks. For quantities above 1000 Sqft, please check up with Keramos Marketing.

Q7) Can customized design and shapes be done in KERAMOS Contemporary Cladding?

Ans.No. Customized designs and shapes are not possible in KERAMOS Contemporary Cladding.

Q.8) What is the thickness of KERAMOS Contemporary Cladding?

Ans. The thickness of KERAMOS Contemporary Cladding is 7mm to 25mm.

Q.9) Are KERAMOS Contemporary Claddings suitable for floors and walls?

Ans. KERAMOS Contemporary Cladding is suitable ONLY for interior and exterior walls.

Q10) Are KERAMOS Contemporary Claddings Porous?

Ans. Some KERAMOS Contemporary Cladding are porous. For these sealers are recommended. Please check with KERAMOS Marketing.

Q11). What colors are available in KERAMOS Contemporary Cladding?

Ans. There is a wide variety of natural stone color ad ceramic tile colors available. Please see the entire range at <http://www.keramosindia.com/products.asp?catid=4>.

Q 12). Can KERAMOS Contemporary Cladding be used in commercial areas?

Ans. Yes, KERAMOS Contemporary Cladding can be used in residential and commercial areas.

IX.KERAMOS YAMU SANDWASH

Q1) How is KERAMOS Yamu Sandwash supplied ?

Ans.The raw materials for KERAMOS Yamu Sandwash are supplied in bags. These are mixed at Site, and applied in-situ by the expert KERAMOS installation team.

Q2) How many sizes are available in KERAMOS YamuSandwash?

Ans.The maximum panel size of KERAMOS Yamu Sandwash is 1 metre x1metre.

Q3) Can KERAMOS Yamu Sandwashbe installed by local Contractors?

Ans.NO. This is installed only by the KERAMOS team. Please contact KERAMOS marketing for details of site and base preparation.

Q4) Where can KERAMOS Yamu Sandwash Series be used?

Ans. KERAMOS Yamu Sandwash can be used for Walls and Floors, Balconies/ Walkways/ Courtyards/ Pool Decks. Excellent for Plaza's, Resorts, Walkways, Clubs and Hotels.Can be molded seamlessly to fit risers, stairs or planters, garden furniture. Not suitable for driveways, parking and vehicular traffic. ONLY for pedestrian traffic.

Q5) What is the Price of KERAMOS Yamu Sandwash Series?

Ans. Available at Rs. 250/- Sqft Ex-Delhi plus 18 % GST extra. This includes supply and installation. For outstation enquires, please send details to KERAMOS, marketing.

Q6) What is the delivery period of KERAMOS Yamu Sandwash Series?

Ans.The standard Delivery and Installation period for KERAMOS Yamu sandwash is 6 weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design, shapes and color combinations be done in Yamu Sandwash Series?

Ans.YES. Geometric shape panels like rectangles, hexagon etc can be developed, and also custom colors.

Q8) What is the development time for custom designs in Yamu Sandwash Series?

Ans.The development time is two weeks.

Q9) What are charges for custom designs in Yamu Sandwash Series?

Ans.The Charges are Rs. 2000/- per design, adjustable in the Order Value.

Q10) What is the thickness of KERAMOS Yamu Sandwash Series tiles?

Ans.The thickness of KERAMOS Yamu Sandwash is 12mm(i.e Sub -base cement mortar at 12mm below finished level).

Q11) Are KERAMOS Yamu Sandwash Series suitable for interiors and exterior walls?

Ans.YES. KERAMOS Yamu Sandwash Series suitable for interior and exterior floors, and walls for facades, boundary walls etc.

Q12) Is Yamu Sandwash Porous?

Ans.The surface of the KERAMOS Yamu Sandwash is porous. It is not suitable for restaurant, kitchen flooring.

Q13). What stone colors are available in Yamu Sandwash Series?

Ans. Following stone colors are available in Keramos Yamu Sandwash Series.

Aosta (Dark Green) ,Bianco (White), Imola (Maroon) , Chianti (Red), Giallo(Yellow), Corfu (Beige) , Grey. Further, any combinations of these stone colors are possible, in any percentage.

Q 14). Can YamuSandwashSeries be used in commercial areas?

Ans. KERAMOS YamuSandwash can be used for pedestrian areas in commercial area projects.

Q.15) Is there are minimum order quantity for KERAMOS Yamu Sandwash.

Ans. Yes, for Delhi/ NCR, it is 1000 Sqft. For outstation it is 2000 Sqft.

X. KERAMOS LOFT CEMENT WALLS

Q1) How is KERAMOS Loft Cement Walls supplied ?

Ans. The raw materials for KERAMOS Loft Cement Walls are supplied in bags. These are mixed at Site, and applied in-situ by the expert KERAMOS installation team.

Q2) How many sizes are available in KERAMOS Loft Cement Walls?

Ans. KERAMOS Loft Cement Walls can be done seamlessly or in any size or shape of panels.

Q3) Can KERAMOS Loft Cement Walls Series be installed by local contractors?

Ans. NO. This is installed only by KERAMOS team. Please contact KERAMOS marketing for details of site and base preparation.

Q4) Where Can KERAMOS Loft Cement Walls be used?

Ans. KERAMOS LOFT can be used to produce a high-end and contemporary cement wall surface in areas such as retail stores, shops, hotels, cafés, vestibules, and residential applications.

Q5) What is the Price of KERAMOS Loft Cement Walls?

Ans. The Loft Cement Walls is available at Rs. 130/-Sqft(Ex-Delhi) this included supply and installation, plus 18 % Gst extra. Minimum order quantity is 500 sqft. For outstation enquiries, please contact KERAMOS marketing.

Q6) What is the delivery period of KERAMOS Loft Cement Walls Series?

Ans. The standard delivery and installation period for KERAMOS Loft Cement Walls is 6 Weeks. For quantities above 1000 sqft, please check up with Keramos marketing.

Q7) Can customized design and shapes be done in Loft Cement Walls?

Ans. YES. Geometric shape panels like rectangles, hexagon etc can be developed, and also custom colors.

Q8) What is the development time for custom designs in Loft Cement Walls?

Ans. The development time is two weeks.

Q9) What are charges for custom designs in KERAMOS Loft Cement Walls?

Ans. The Charges are Rs. 2000/- per design, adjustable in the Order Value.

Q10) What is the thickness of KERAMOS Loft Cement Walls tiles?

Ans. The standard thickness of KERAMOS Loft Cement Walls is 1MM to 4MM.

Q11) Is KERAMOS Loft suitable for floors and walls?

Ans. KERAMOS Loft Cement is suitable only for interior walls, or covered exterior walls.

Q12). What colors are available in KERAMOS Loft Cement Walls?

Ans. Following Colors are available in KERAMOS Loft Cement Walls

- 1) LIGHT GREY
- 2) DARK GREY
- 3) SR. GREY
- 4) CHARCOAL GREY
- 2) 5) GREY

XI.KERAMOS AZUL CERAMIC SUN BREAKERS / JALIS

Q1) How many types of Designs are available in Azul Ceramic Sun Breakers / Jalis?

Ans. At present 6 types of designs are available.

Q2) How many sizes are available in Azul Ceramic Sun Breakers / Jalis?

Ans. At present 2"x6", 2.5"x6", 6"x6" size are available in Azul Sun Breakers / Jalis.

Q3) How are Azul Ceramic Sun Breakers / Jalis installed?

Ans. Please refer to detailed instructions for installation & maintenance

<http://www.keramosindia.com/pdf/INSTALLATION-AND-MAINTENANCE-INSTRUCTIONS-SEPTEMBER-2019.pdf>

Q4) Where Can Azul Ceramic Sun Breakers / Jalis be used?

Ans. Azul Ceramic Sun Breakers / Jalis are perforated ceramic walls, that can be erected to create a see through partition between two spaces, where there is free airflow. These are useful for:

- a) Sunbreaker facades for buildings.
- b) Verandah walls.
- c) Courtyard walls.
- d) Balcony walls.
- e) Kitchen/ dinning partitions.
- f) Retail spaces partitions.
- g) Partition between swimming pool / changing room.
- h) Driveway / Garden walls.
- i) Porch walls.
- j) Parking area walls.
- k) Hotel lobby partitions.
- l) Bar Counters.
- m) Restaurant Partitions

Q5) What is the Price of Azul Ceramic Sun Breakers / Jalis?

Ans. The Azul Ceramic Sun Breakers / Jalis are available at Rs.145/- to Rs. 220/- pcs Plus 18%Gst extra.(Ex-Delhi).

Q6) What is the delivery period of Azul Ceramic Sun Breakers / Jalis Series?

Ans. The standard delivery period for Azul Ceramic Sun Breakers / Jalis is 6 weeks. For quantities above 1000 pcs, please check with Keramos marketing.

Q7) Can customized design and shapes be done in Azul Ceramic Sun Breakers /Jalis?

Ans. Customized designs and shapes are possible in Azul Ceramic Sun Breakers / Jalis, depending on technical feasibility and quantity required. Please check with Keramos marketing.

Q 8) What is the thickness of KERAMOS Azul Ceramic Sun Breakers /Jalis?

Ans. The standard thickness of KERAMOS Azul Ceramic Sun Breakers /Jalis tiles is 10mm.

Q9) Are Azul Ceramic Sun Breakers / Jalis tiles Porous?

Ans. Yes,

Q10). What colors are available in Azul Ceramic Sun Breakers / Jalis?

Ans. Azul Ceramic Sun Breakers / Jalis designs can be done in all colors of the Azul Series Tiles Color Chart.

- a) <http://www.keramosindia.com/product-details.asp?id=137&skuid=1375>
- b) <http://www.keramosindia.com/product-details.asp?id=229>
- c) <http://www.keramosindia.com/product-details.asp?id=230>

Q 11). Can Azul Ceramic Sun Breakers Jali be used in commercial areas?

Ans. Yes.